

Laval, Québec Canada, November 21, 2018

| MOISTURE SEASON IS BACK

We would like to remind you the importance of being sensitive to the Moisture during the winter season. Aside the fact nobody is buying water, there is excessive cost related to transporting water: Inland freight in America, Ocean freight, customs fees, taxes, inland freight in foreign countries. All these costs become part of the claims when there is an issue about higher Moisture (MAXIMUM 12%).

We highly recommend to:

1. Measure the Moisture on random bales while cleaning the outside (facing the bales)
2. If the Moisture is higher than 12% before the loading, Berga is asking you to be proactive and informed us right away. Berga and you will then discuss the best strategy to adopt.
3. Measure the Moisture for every single container.
4. Send a Moisture test report per booking and per container. The report should be accompanied with photos showing the Moisture shown on moisture tester.

Working hand in hand together will avoid all kind of possible claims and misunderstanding.

Yours truly,

Jean Bertrand, Director of Sales

Berga Recycling

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